**Professional Summary**

Experienced IT professional with a passion for new technology and expertise in IT infrastructure, network management, and troubleshooting. Skilled in programming, UI/UX, and graphic design with a keen eye for detail in a collaborative, fast-paced environment.

**Education**

Mara Professional College Beranang, Selangor March 2023

Diploma In Computer Science GPA: 3.8/4.0

**Experience**

**Beyonics Precision Sdn. Bhd. | Kulai, Johor** **August 2020 — November 2020**

Production Operator & Soldering Technician

* Perform assembly of electronic components onto printed circuit boards PCBs
* Identify faulty components and rework them
* Assembly, Packaging, and Potting, Set the daily record for the number of parts produced in the factory (20 000 parts in 8-hour shift)

**Offspring Inc Sdn Bhd | Kelana Jaya**   **December 2022 — March 2023**

IT Support Technician

* Designed user interfaces and user experiences using Figma and Adobe Illustrator
* Developed a dashboard web application using PHP, CSS, HTML, and JavaScript to help streamline business operations and improve productivity.
* Installed software and performed routine maintenance on desktops, laptops, and printers to ensure optimal performance

**Projects**

**Inventory Management System | Mara Professional College Beranang (2020)**

* Developed a C# application using Microsoft SQL Server Data Tools to store user-entered data.
* The project implemented Object-Oriented Programming.
* The interactive graphical user interface was created using Visual Studio Windows Form App and using Figma as a tool for wireframing.

**Customer Service Dashboard | Offspring Inc Sdn Bhd (2022)**

* Developed a customer service dashboard using HTML, CSS, and JavaScript.
* Integrated the dashboard with the company's CRM system for real-time updates and analysis.
* Conducted user testing and incorporated feedback to improve functionality and usability.

**Discord Music Bot (2020)**

* Created a custom Discord bot using Python and the Discord API for music streaming.
* Integrated with popular music streaming services, implemented custom commands and a web-based user interface.
* Demonstrated strong project management skills in a collaborative environment.

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| Equipment | Soldering machine, Switch, Digital Multimeter, Printer, Router, PC |
| Programming | C++, C#, Java, JavaScript, SQL, HTML, CSS, PHP, Phyton,  |
| Software Tools | Cisco Packet Tracer, Adobe Illustrator, Figma, Adobe Photoshop  |
| Soft Skills | Analytical, Time management, Communication, Problem-Solving |
| Language | English (Advance), Malay (Advance) |

**Skill**